

# COMPUTER REPAIR COSTS

## ABOUT THE \$50.00 DESKTOP AND \$75.00 LAPTOP COMPUTER DIAGNOSTIC FEE\*

Computer diagnostics typically involve using software, hardware, part substitution, partial or complete disassembly, and knowledge accumulated over many years of experience.

Often times the diagnosis leads to the realization that the cost of repair exceeds the value of the computer diagnosed.

In this case, if the customer elects NOT to repair the computer, the shop still needs to collect the diagnostic fee for the time, effort and experience expended during the course of the diagnosis. This fee can be applied to the price of a new computer if the customer elects to purchase one through JK Computer Services.

**\*All diagnostic fees are waived** if the customer elects to have JK Computer Services perform the necessary repairs.

***All desktop and laptop computers brought to us for repairs will be thoroughly cleaned, inside and out.***

<b>Express repair</b> option for those in a hurry. We will place your system on the bench right away and work on it until it is done. Usually results in same day turnaround if brought to us before noon. Added to regular repair cost.	<b>\$50</b>
<b>Virus and spyware removal</b> not requiring a reload. Includes free Antivirus solution	<b>\$120</b>
<b>Basic software</b> repairs and software conflict resolution	<b>\$95</b>
<b>Reload</b> , operating system, drivers and plugins. Includes free Antivirus solution (Does not include data backup and restore)	<b>\$95</b>
<b>Data backup and restore</b> services <b><i>in conjunction with reload services.</i></b>	
✓ <b>Basic</b> backup and restore places data in folder on desktop for easy customer access	<b>\$25</b>
✓ <b>Deluxe</b> backup and restore places all data in proper locations and restores two email accounts	<b>\$45</b>
<b>Set up and Configuration</b> of a new computer system.	<b>\$75</b>
<b>Transfer data</b> from old system to new one, in addition to <b>Setup and Configuration</b> service cost.	
✓ <b>Basic</b> transfer and restore places data in folder on desktop for easy customer access	<b>\$25</b>
✓ <b>Deluxe</b> transfer and restore places all data in proper locations and restores two email accounts	<b>\$45</b>

**Software Installation**, per title **\$20**

**Data recovery**, (Inquire for prices)

**Power supply**, Diagnostic fee plus cost of part

**Hard drives** are replaced for the cost of the hard drive plus the reload cost of \$95. Data backup and restore is extra.

**Slave drives** are installed and configured for the cost of the drive only.

### **LAPTOP SPECIFIC REPAIR COSTS**

<b>LCD Replacement</b> , (We also have a good supply of used LCD's with warranties. Inquire about availability)	<b>Labor, \$50 - \$75</b>	<b>New Part, \$75 - \$100</b>
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<b>Inverter Replacement</b>	<b>Labor, \$50 - \$75</b>	<b>New Part, \$20 - \$40</b>
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<b>DC Jack Replacement</b>	<b>Labor, \$150</b>	<b>Part, \$10 - \$20</b>
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**Other repairs common with laptops**, (Call for specific quotes and part availability for these items):

- ✓ Hinges
- ✓ Keyboards
- ✓ Hard drives
- ✓ Optical drives
- ✓ Motherboard repairs and replacements

**Ram** can be added for the cost of the ram with **NO LABOR in most cases**.

**Hard drives** are replaced for the cost of the hard drive plus the reload cost of \$95. Data backup and restore is extra.