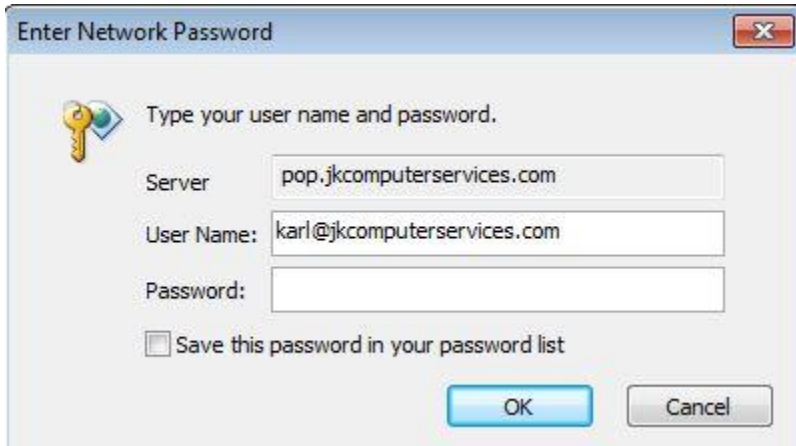


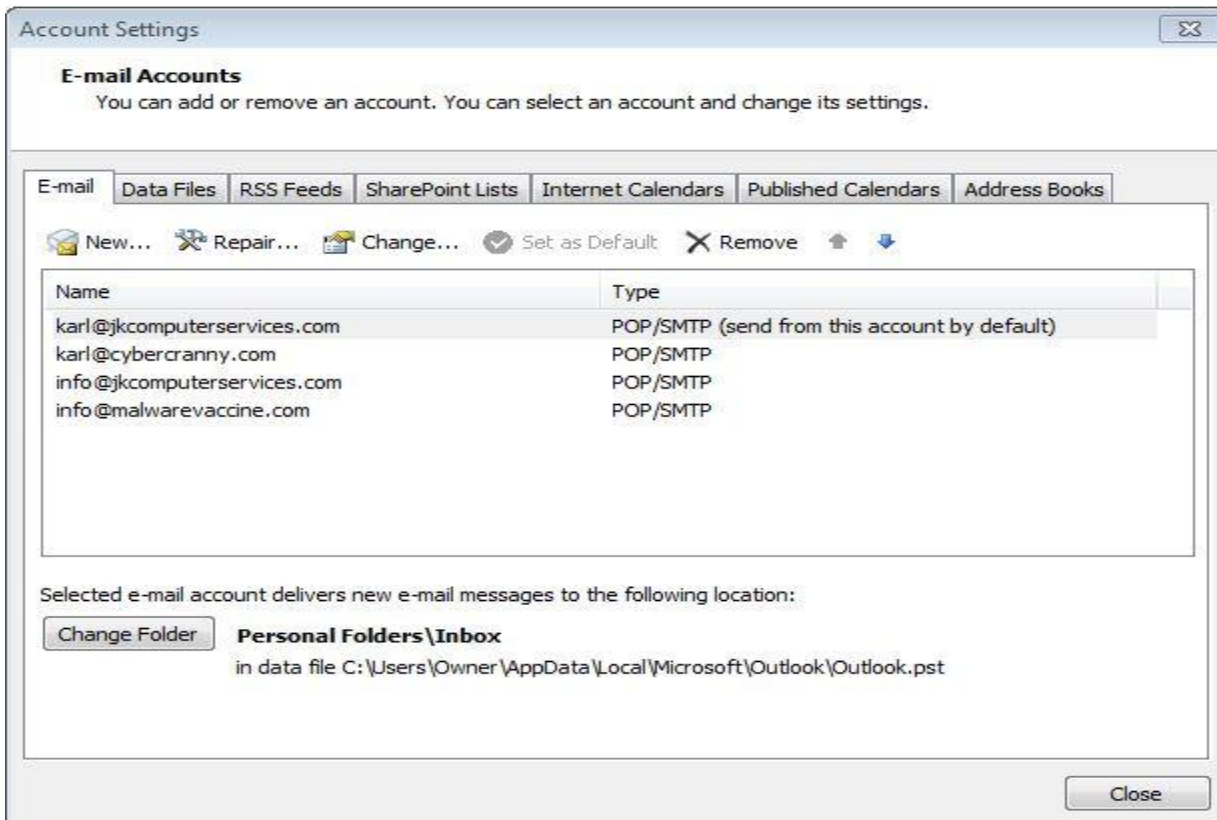
Outlook Email Account Repair jkcomputerservices.com

In versions of Office 2007 Outlook and later, there is a method that can be used to reset the email settings if the incoming or outgoing mail settings are incorrect and you are getting something like this:



This can happen after your computer has been moved from one Internet Service Provider, (ISP), or another, for instance after visiting the local computer store for a tune-up or malware removal procedure.

Here's how you do it. Find your way to your "Email Accounts" window.



Highlight the email account that you need to repair.

Click on the "repair" icon above the email account.

You will then be looking at a window similar to this one.

IMPORTANT: The E-Mail Address and Password **MUST** be correct for this account repair wizard to work.

If you do not know it, see our Password Reset Tutorial.

Repair E-mail Account

Auto Account Setup
Clicking Next will contact your e-mail server and configure your Internet service provider or Microsoft Exchange server account settings.

Your Name: Karl Cranford
Example: Barbara Sankovic

E-mail Address: karl@jkcomputerservices.com
Example: barbara@contoso.com

Password: *****

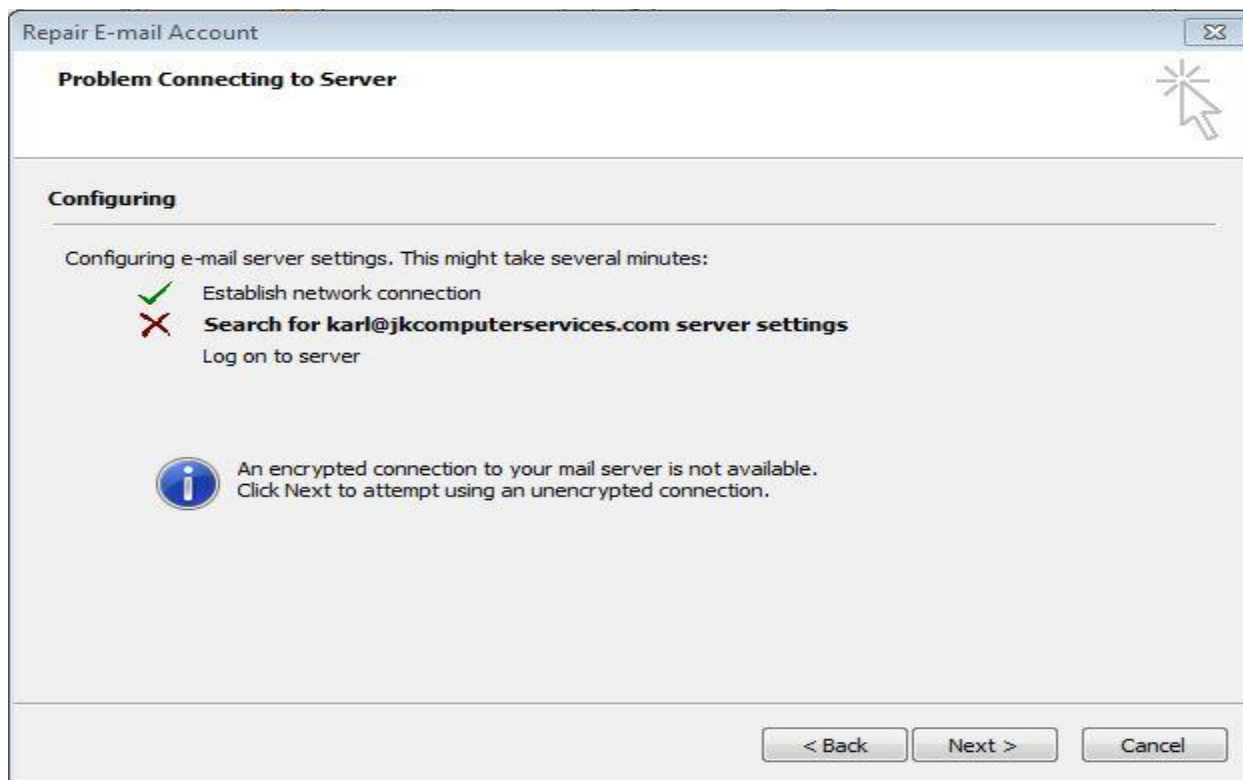
Retype Password: *****
Type the password your Internet service provider has given you.

Manually configure server settings or additional server types

< Back Next > Cancel

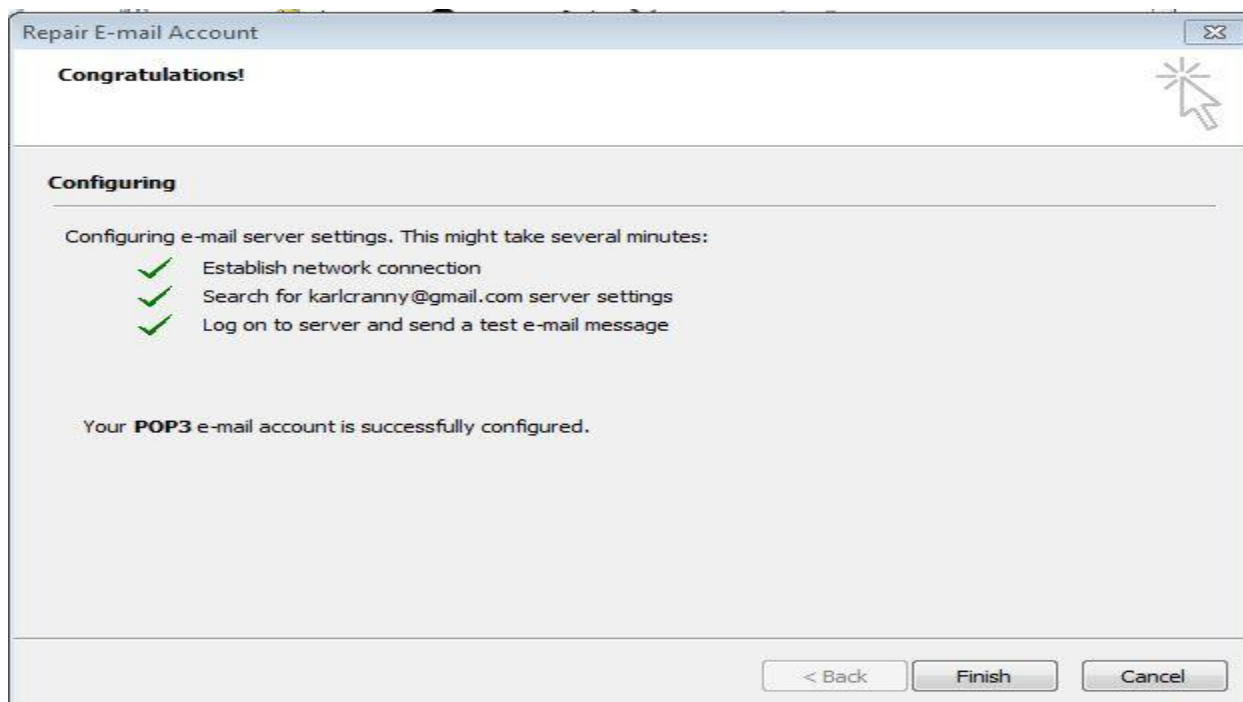
Click on the "Next" button to start repair attempt.

The result after a minute or so might look like this:



Most email providers are not providing an encrypted connection by default. Contact them about that. So, as the instructions state, "Click Next to attempt using an unencrypted connection."

If you are lucky you will end up with something like this:



This is often all that it takes to get your Outlook Account working correctly again.